

BRUSSELS VISITORS' SATISFACTION

(source: online satisfaction questionnaire <http://visitbrussels.be/qualitydestination>)

12-Month BAROMETER

1/2/2011 – 31/1/2012



VISITBRUSSELS

QUALITY DESTINATION

SIZED FOR QUALITY

WWW.VISITBRUSSELS.BE

NOUS VOUS ÉCOUTONS...
WE LISTEN TO YOU... WIJ LUISTEREN NAAR U...



...et VOUS tentez votre chance de GAGNER un WEEK-END
dans la capitale de 500 millions d'Européens!

...while YOU take your chance to WIN a WEEKEND
in the capital city of 500 million Europeans!

...terwijl U uw kans waagt om een WEEKEND te WINNEN
in de hoofdstad van 500 miljoen Europeanen!

CLICK

www.visitbrussels.be/qualitydestination



LET'S SHAPE TOGETHER THE QUALITY OF TOMORROW!
LATEN WE SAMEN AAN DE KWALITEIT VAN MORGEN WERKEN!
CRÉONS ENSEMBLE LA QUALITÉ DE DEMAIN!





FOREWORD

This Visitors' satisfaction barometer gives some highlights of VisitBrussels' online satisfaction survey www.visitbrussels.be/qualitydestination, which is part of the new Quality Scheme for Brussels tourism.

The survey is completed on a voluntary basis. Face-to-face interviews are also performed once in a while in touristic areas of Brussels, at random.

Therefore, the survey does not at all pretend to be "scientific" or to be a true reflection of what all visitors think or feel about our destination.

Nevertheless, we consider it is a useful tool for our future visitors, Brussels tourism professionals and public authorities.

Because your appreciation and comments help us to create a world of real hospitality, your participation in this questionnaire is very important to us. Thank you for your valuable input!

The Visitors' satisfaction report is updated every month - available on <http://www.visitbrussels.be/satisfaction>.

For more information, please contact h.maisondardenne@visitbrussels.be.

**ANYTHING TO SAY ABOUT BRUSSELS? WE WANT TO HEAR IT!
TOGETHER, LET'S SHAPE THE QUALITY OF TOMORROW !**

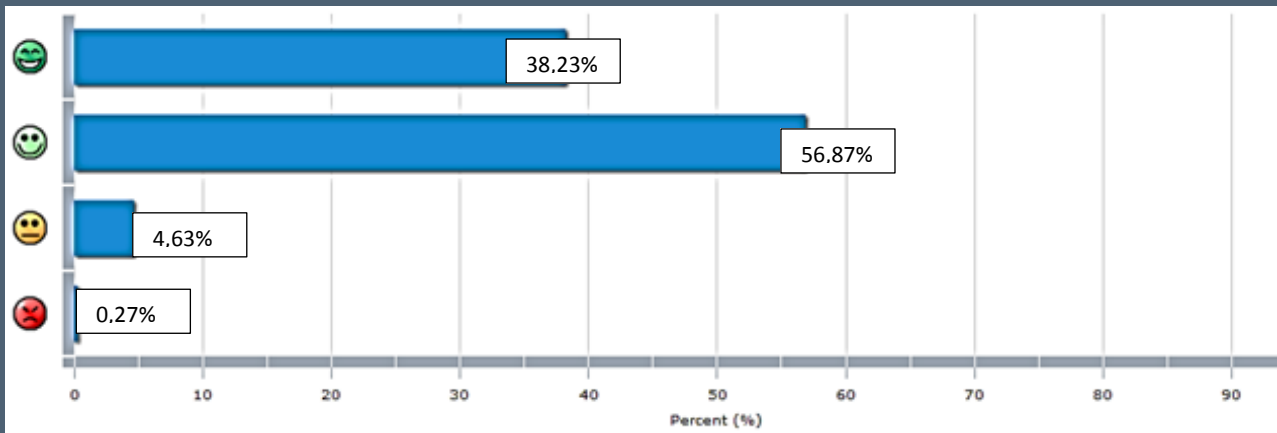
CONTENT

Edition January 2012

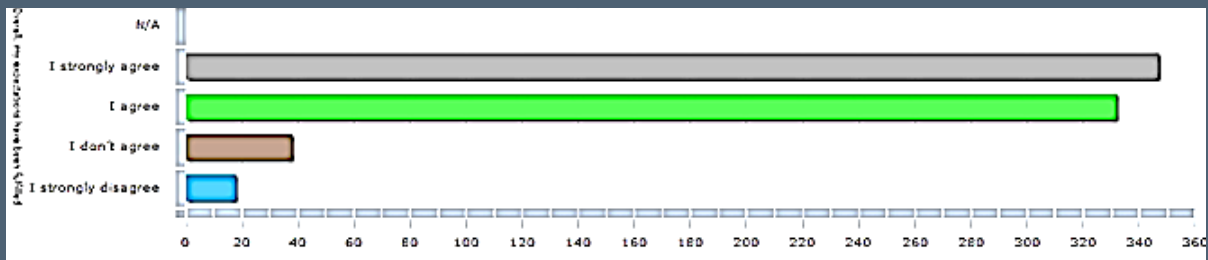
Overall satisfaction	P.3
Reasons for visiting Brussels	P.4-6
Radioscopy	P.6-8
Travelers' Reviews	P.9-26



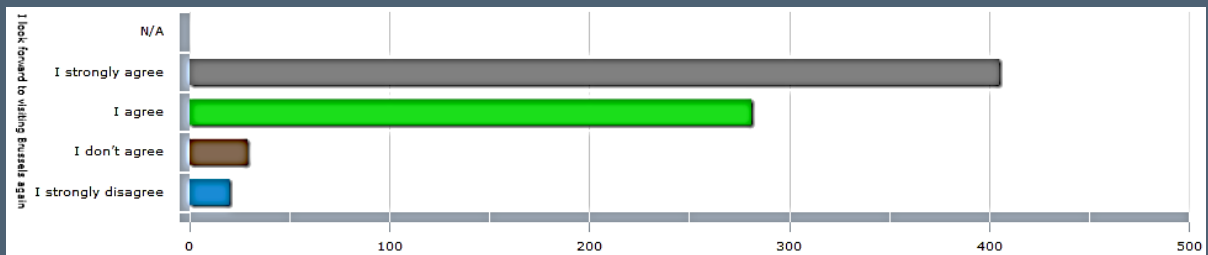
MY OVERALL SATISFACTION



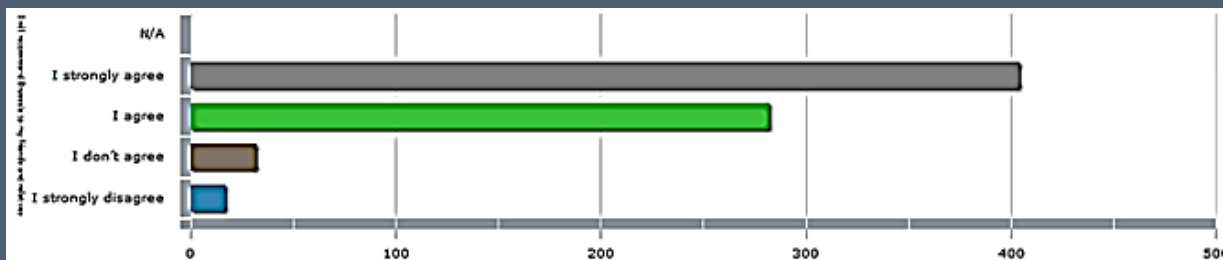
Overall, my expectations have been fulfilled



I look forward visiting Brussels again

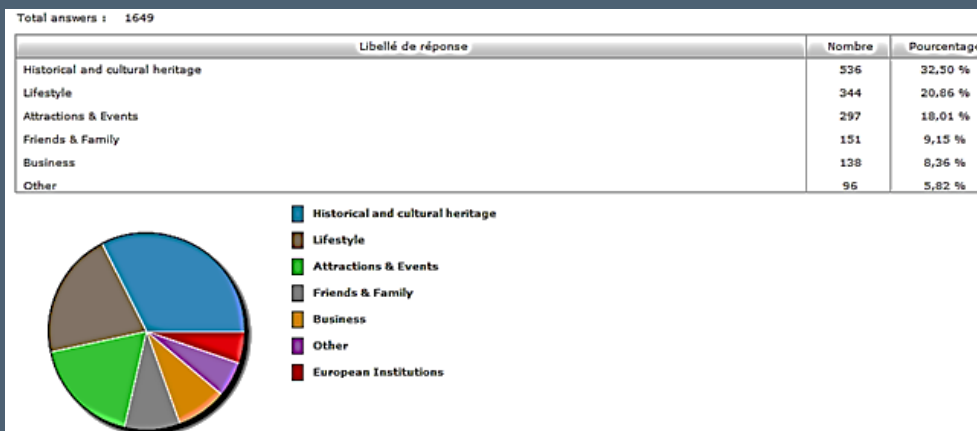


I will recommend Brussels to my friends and relatives

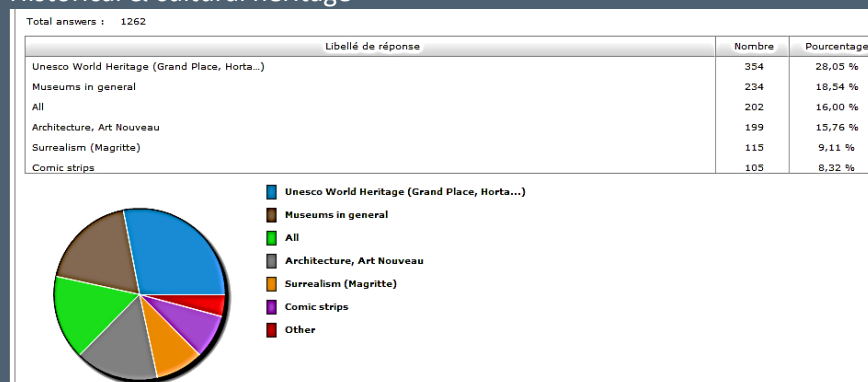




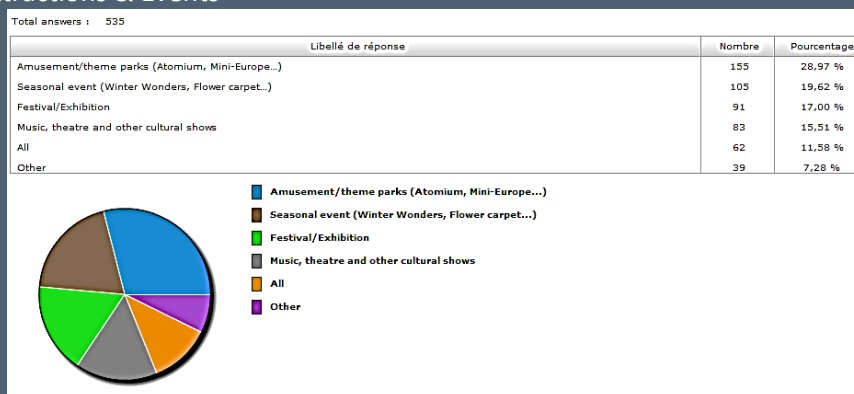
MY REASONS FOR VISITING BRUSSELS



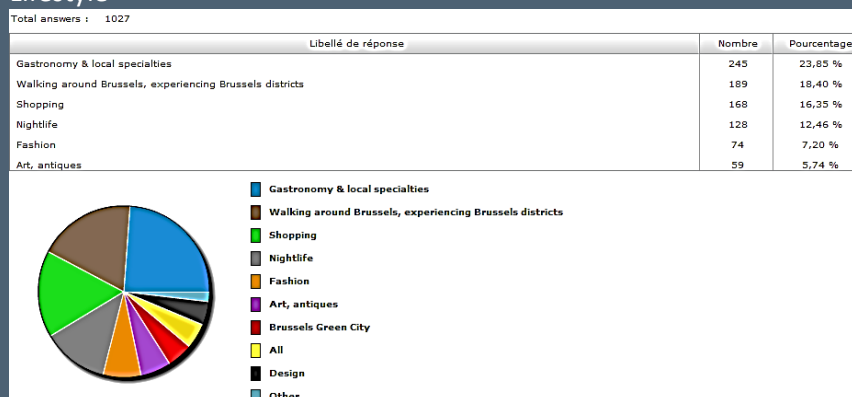
Historical & cultural heritage



Attractions & Events

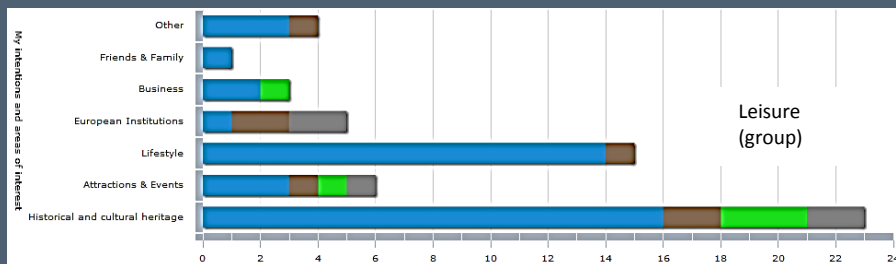
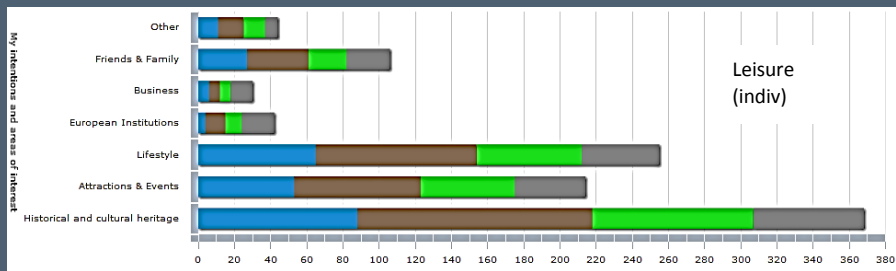
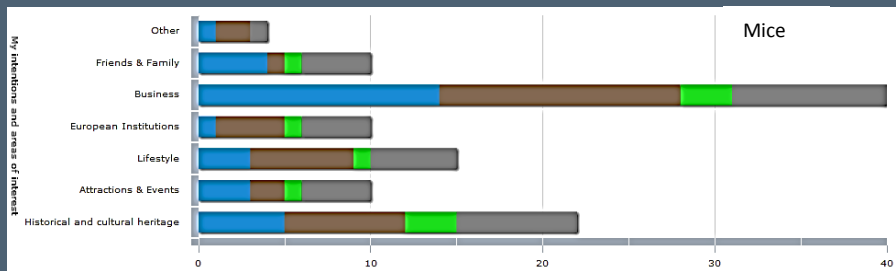
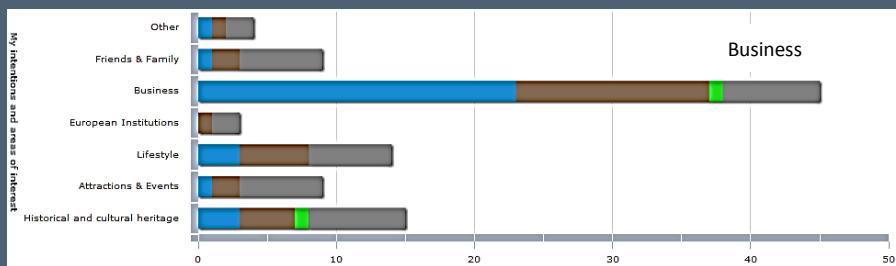
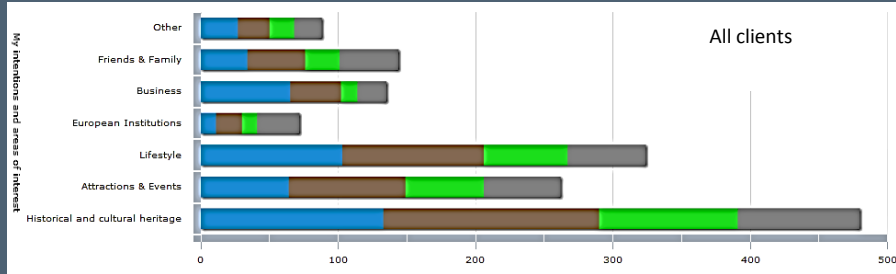
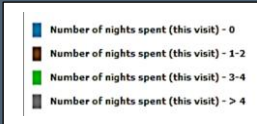


Lifestyle



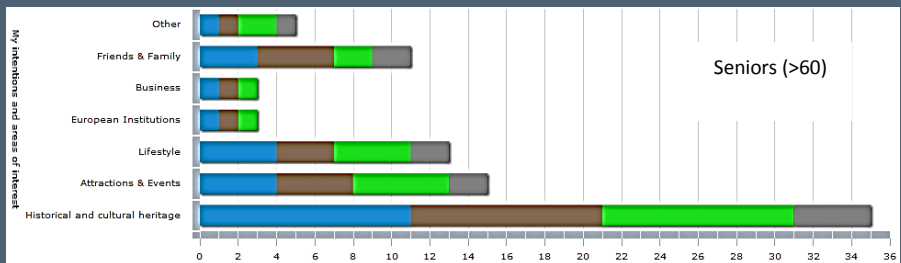
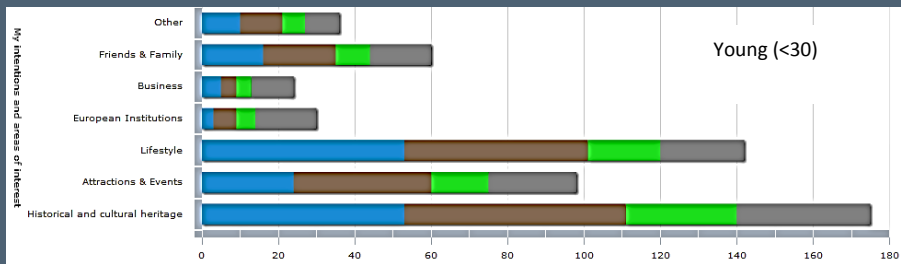
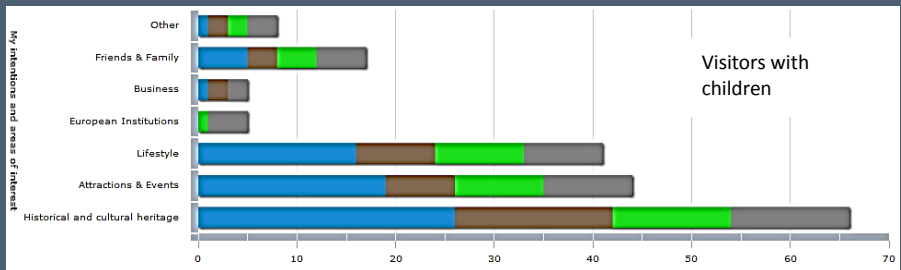
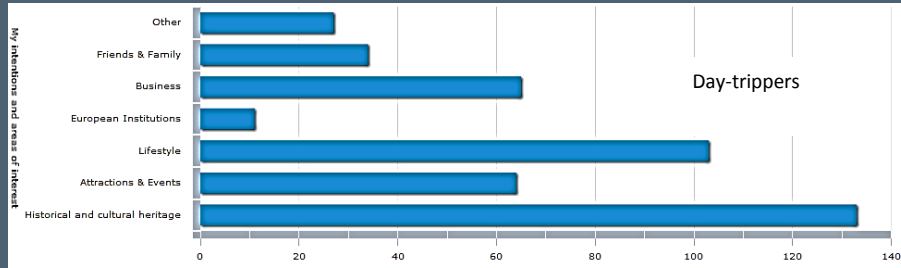
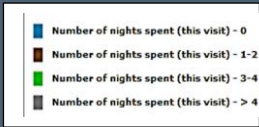


MY REASONS FOR VISITING BRUSSELS (cont)





MY REASONS FOR VISITING BRUSSELS (cont/end)





RADIOSCOPY

VISITORS' SATISFACTION INDEX
by type of clients

1 1.5 2.5 3.5 4

Show details

Theme	All clients	Affaires (réu...	MICE (congr...	Individuels L...	Groupe Loisir...	Excursionnist...	Clients avec ...	Jeunes (m...	Seniors (plus ...
▶ MY OVERALL FEELING	3.43 / 4	3.20 / 4	3.40 / 4	3.43 / 4	3.48 / 4	3.42 / 4	3.36 / 4	3.51 / 4	3.42 / 4
▶ QUALITY OF TOURIST INFORMATION/INFORMA	3.27 / 4	3.01 / 4	3.11 / 4	3.26 / 4	3.33 / 4	3.29 / 4	3.21 / 4	3.37 / 4	3.19 / 4
▶ QUALITY OF ACCOMMODATION	3.27 / 4	3.23 / 4	3.30 / 4	3.28 / 4	3.25 / 4	Aucun	3.00 / 4	3.34 / 4	3.25 / 4
▶ MY VISITS (historical heritage, arts, culture, at	3.30 / 4	2.94 / 4	3.14 / 4	3.28 / 4	3.47 / 4	3.40 / 4	3.27 / 4	3.35 / 4	3.23 / 4
▶ QUALITY OF RESTAURANTS	3.28 / 4	3.20 / 4	3.33 / 4	3.24 / 4	3.43 / 4	3.35 / 4	3.18 / 4	3.34 / 4	3.12 / 4
▶ QUALITY OF SHOPPING	3.23 / 4	3.07 / 4	3.22 / 4	3.20 / 4	3.44 / 4	3.34 / 4	3.15 / 4	3.23 / 4	3.23 / 4
▶ QUALITY OF NIGHTLIFE	3.14 / 4	2.69 / 4	2.96 / 4	3.11 / 4	2.96 / 4	3.44 / 4	3.07 / 4	3.26 / 4	3.03 / 4
▶ ENVIRONMENT & SUSTAINABILITY	3.02 / 4	2.86 / 4	2.88 / 4	2.99 / 4	3.23 / 4	3.07 / 4	2.93 / 4	3.10 / 4	2.79 / 4
▶ OTHER IMPORTANT ASPECTS OF MY TRIP	3.04 / 4	2.89 / 4	2.83 / 4	2.99 / 4	3.15 / 4	3.14 / 4	2.98 / 4	3.06 / 4	2.97 / 4
▼ MY OVERALL FEELING	3.43 / 4	3.20 / 4	3.40 / 4	3.43 / 4	3.48 / 4	3.42 / 4	3.36 / 4	3.51 / 4	3.42 / 4
Overall, my expectations have been fulfilled	3.37 / 4	3.16 / 4	3.28 / 4	3.37 / 4	3.43 / 4	3.37 / 4	3.25 / 4	3.47 / 4	3.34 / 4
I look forward to visiting Brussels again	3.45 / 4	3.22 / 4	3.47 / 4	3.47 / 4	3.50 / 4	3.45 / 4	3.42 / 4	3.53 / 4	3.47 / 4
I will recommend Brussels to my friends and	3.45 / 4	3.22 / 4	3.45 / 4	3.46 / 4	3.50 / 4	3.44 / 4	3.40 / 4	3.54 / 4	3.45 / 4
▼ QUALITY OF TOURIST INFORMATION/INFORMA	3.27 / 4	3.01 / 4	3.11 / 4	3.26 / 4	3.33 / 4	3.29 / 4	3.21 / 4	3.37 / 4	3.19 / 4
Tourist information is easy to find and clear	3.24 / 4	3.10 / 4	3.32 / 4	3.23 / 4	3.33 / 4	3.31 / 4	3.15 / 4	3.33 / 4	3.16 / 4
Tourist information is up-to-date and reliab	3.27 / 4	3.00 / 4	3.29 / 4	3.28 / 4	3.33 / 4	3.35 / 4	3.12 / 4	3.37 / 4	3.16 / 4
Information is available in a language I und	3.48 / 4	3.43 / 4	3.46 / 4	3.49 / 4	3.29 / 4	3.46 / 4	3.45 / 4	3.59 / 4	3.39 / 4
Welcome staff is hospitable and ready to h	3.34 / 4	2.92 / 4	3.18 / 4	3.32 / 4	3.36 / 4	3.28 / 4	3.31 / 4	3.45 / 4	3.31 / 4
Staff knows what the city has to offer and is	3.31 / 4	3.09 / 4	3.13 / 4	3.30 / 4	3.33 / 4	3.25 / 4	3.19 / 4	3.43 / 4	3.42 / 4
Welcome staff understands my expectation	3.29 / 4	3.00 / 4	3.00 / 4	3.25 / 4	3.33 / 4	3.20 / 4	3.23 / 4	3.45 / 4	3.28 / 4
Tourist information centres are conveniently	3.16 / 4	3.18 / 4	2.88 / 4	3.16 / 4	3.45 / 4	3.15 / 4	3.21 / 4	3.25 / 4	3.00 / 4
Opening times of tourist information centre	3.07 / 4	2.36 / 4	2.60 / 4	3.10 / 4	3.20 / 4	3.29 / 4	3.04 / 4	3.11 / 4	2.83 / 4
▼ QUALITY OF ACCOMMODATION	3.27 / 4	3.23 / 4	3.30 / 4	3.28 / 4	3.25 / 4	Aucun	3.00 / 4	3.34 / 4	3.25 / 4
Hospitality and staff professionalism	3.25 / 4	3.26 / 4	3.26 / 4	3.24 / 4	3.38 / 4	Aucun	3.03 / 4	3.33 / 4	3.29 / 4
Feeling comfortable	3.34 / 4	3.26 / 4	3.41 / 4	3.33 / 4	3.25 / 4	Aucun	3.12 / 4	3.44 / 4	3.24 / 4
Quality of breakfast	3.25 / 4	3.28 / 4	3.26 / 4	3.29 / 4	3.38 / 4	Aucun	2.89 / 4	3.30 / 4	3.25 / 4
Quality of lunch/dinner	3.25 / 4	3.29 / 4	3.36 / 4	3.27 / 4	3.00 / 4	Aucun	2.76 / 4	3.34 / 4	3.17 / 4
Housekeeping and cleanliness	3.32 / 4	3.21 / 4	3.35 / 4	3.34 / 4	3.38 / 4	Aucun	3.09 / 4	3.34 / 4	3.33 / 4
Technology and maintenance	3.17 / 4	3.16 / 4	3.14 / 4	3.18 / 4	2.88 / 4	Aucun	2.97 / 4	3.23 / 4	3.17 / 4
Overall experience	3.35 / 4	3.26 / 4	3.30 / 4	3.34 / 4	3.50 / 4	Aucun	3.15 / 4	3.45 / 4	3.33 / 4
Value for money	3.22 / 4	3.12 / 4	3.29 / 4	3.24 / 4	3.25 / 4	Aucun	3.03 / 4	3.29 / 4	3.19 / 4
▼ MY VISITS (historical heritage, arts, culture, at	3.30 / 4	2.94 / 4	3.14 / 4	3.28 / 4	3.47 / 4	3.40 / 4	3.27 / 4	3.35 / 4	3.23 / 4
Diversity and range of sites and museums	3.46 / 4	3.25 / 4	3.48 / 4	3.44 / 4	3.50 / 4	3.55 / 4	3.50 / 4	3.50 / 4	3.41 / 4
Cultural/educational interest	3.43 / 4	3.00 / 4	3.37 / 4	3.42 / 4	3.58 / 4	3.53 / 4	3.49 / 4	3.49 / 4	3.35 / 4
Quality of attractions and events	3.41 / 4	3.13 / 4	3.29 / 4	3.39 / 4	3.63 / 4	3.60 / 4	3.44 / 4	3.45 / 4	3.22 / 4
Welcome attitude	3.38 / 4	3.13 / 4	3.13 / 4	3.34 / 4	3.63 / 4	3.47 / 4	3.33 / 4	3.49 / 4	3.27 / 4
Staff professionalism	3.37 / 4	3.20 / 4	3.22 / 4	3.35 / 4	3.52 / 4	3.48 / 4	3.36 / 4	3.46 / 4	3.36 / 4
Organization and maintenance on site	3.27 / 4	2.83 / 4	3.00 / 4	3.25 / 4	3.60 / 4	3.37 / 4	3.19 / 4	3.36 / 4	3.20 / 4
Information is available in a language I und	3.45 / 4	3.06 / 4	3.43 / 4	3.46 / 4	3.08 / 4	3.52 / 4	3.48 / 4	3.49 / 4	3.46 / 4
Range and quality of child activities	3.19 / 4	2.89 / 4	3.07 / 4	3.15 / 4	3.50 / 4	3.24 / 4	3.13 / 4	3.33 / 4	2.88 / 4
Price	3.09 / 4	2.75 / 4	3.13 / 4	3.05 / 4	3.26 / 4	3.09 / 4	3.06 / 4	3.06 / 4	3.11 / 4
Quality of cultural guided tour	3.24 / 4	2.50 / 4	2.85 / 4	3.17 / 4	3.69 / 4	3.36 / 4	3.11 / 4	3.16 / 4	3.29 / 4
Quality of City tour by bus (hop on/off)	3.03 / 4	2.63 / 4	2.64 / 4	3.01 / 4	3.22 / 4	3.21 / 4	2.88 / 4	3.03 / 4	3.00 / 4
▼ QUALITY OF RESTAURANTS	3.28 / 4	3.20 / 4	3.33 / 4	3.24 / 4	3.43 / 4	3.35 / 4	3.18 / 4	3.34 / 4	3.12 / 4
Diversity and range of food/restaurants	3.44 / 4	3.31 / 4	3.64 / 4	3.42 / 4	3.40 / 4	3.47 / 4	3.37 / 4	3.47 / 4	3.29 / 4
Welcome attitude in restaurants	3.26 / 4	3.00 / 4	3.23 / 4	3.20 / 4	3.55 / 4	3.35 / 4	3.11 / 4	3.34 / 4	3.15 / 4
Staff professionalism	3.25 / 4	3.13 / 4	3.29 / 4	3.19 / 4	3.50 / 4	3.39 / 4	3.11 / 4	3.32 / 4	3.03 / 4
Quality and freshness of food served	3.35 / 4	3.30 / 4	3.43 / 4	3.30 / 4	3.50 / 4	3.41 / 4	3.27 / 4	3.37 / 4	3.21 / 4
Availability of local products	3.31 / 4	3.30 / 4	3.27 / 4	3.28 / 4	3.35 / 4	3.37 / 4	3.22 / 4	3.41 / 4	3.06 / 4
Cleanliness and hygiene	3.25 / 4	3.24 / 4	3.34 / 4	3.21 / 4	3.41 / 4	3.31 / 4	3.14 / 4	3.28 / 4	3.12 / 4
Overall experience	3.32 / 4	3.30 / 4	3.37 / 4	3.27 / 4	3.50 / 4	3.36 / 4	3.22 / 4	3.38 / 4	3.15 / 4
Value for money	3.09 / 4	3.00 / 4	3.09 / 4	3.05 / 4	3.27 / 4	3.14 / 4	3.00 / 4	3.11 / 4	2.91 / 4



RADIOSCOPY (cont/end)

<input type="checkbox"/> Show details									
Theme	All clients	Affaires (réu...	MICE (congr...	Individuels L...	Groupe Loisir...	Excursionnist...	Clients avec ...	Jeunes (m...	Seniors (plus ...
▼ QUALITY OF SHOPPING	3.23 / 4	3.07 / 4	3.22 / 4	3.20 / 4	3.44 / 4	3.34 / 4	3.15 / 4	3.23 / 4	3.23 / 4
Welcome attitude in shops	3.12 / 4	2.71 / 4	2.86 / 4	3.09 / 4	3.45 / 4	3.26 / 4	3.11 / 4	3.16 / 4	3.16 / 4
Diversity and range of shopping opportuniti	3.25 / 4	3.00 / 4	3.14 / 4	3.23 / 4	3.55 / 4	3.38 / 4	3.32 / 4	3.26 / 4	3.17 / 4
Local food specialties	3.25 / 4	3.14 / 4	3.18 / 4	3.20 / 4	3.59 / 4	3.40 / 4	3.09 / 4	3.33 / 4	3.21 / 4
Mode/Fashion	3.30 / 4	3.23 / 4	3.30 / 4	3.28 / 4	3.46 / 4	3.47 / 4	3.29 / 4	3.29 / 4	3.36 / 4
Design	3.24 / 4	3.25 / 4	3.28 / 4	3.23 / 4	3.27 / 4	3.32 / 4	3.22 / 4	3.20 / 4	3.18 / 4
Art/Antiques	3.30 / 4	3.25 / 4	3.59 / 4	3.29 / 4	3.20 / 4	3.26 / 4	3.16 / 4	3.25 / 4	3.44 / 4
Luxury goods	3.28 / 4	3.18 / 4	3.43 / 4	3.22 / 4	3.60 / 4	3.37 / 4	3.09 / 4	3.20 / 4	3.38 / 4
Value for money	3.07 / 4	2.80 / 4	3.00 / 4	3.03 / 4	3.42 / 4	3.25 / 4	2.91 / 4	3.15 / 4	2.96 / 4
▼ QUALITY OF NIGHTLIFE	3.14 / 4	2.69 / 4	2.96 / 4	3.11 / 4	2.96 / 4	3.44 / 4	3.07 / 4	3.26 / 4	3.03 / 4
Bars, Cafés, Clubs...	3.39 / 4	3.06 / 4	3.21 / 4	3.35 / 4	3.38 / 4	3.45 / 4	3.15 / 4	3.53 / 4	3.27 / 4
Casinos	2.83 / 4	2.50 / 4	2.83 / 4	2.80 / 4	2.50 / 4	3.40 / 4	3.00 / 4	2.85 / 4	2.67 / 4
Shows & Concerts	3.19 / 4	2.50 / 4	2.85 / 4	3.17 / 4	3.00 / 4	3.47 / 4	3.07 / 4	3.39 / 4	3.14 / 4
▼ ENVIRONMENT & SUSTAINABILITY	3.02 / 4	2.86 / 4	2.88 / 4	2.99 / 4	3.23 / 4	3.07 / 4	2.93 / 4	3.10 / 4	2.79 / 4
Hospitality of inhabitants and contact with ic	3.37 / 4	3.25 / 4	3.05 / 4	3.32 / 4	3.60 / 4	3.44 / 4	3.24 / 4	3.45 / 4	3.25 / 4
Brussels discovery with a local ("Brussels Gn	3.06 / 4	2.57 / 4	2.57 / 4	3.04 / 4	3.25 / 4	2.86 / 4	2.90 / 4	3.11 / 4	2.78 / 4
Availability of "soft mobility" (public transpo	3.27 / 4	3.08 / 4	3.00 / 4	3.24 / 4	3.56 / 4	3.29 / 4	3.20 / 4	3.30 / 4	3.14 / 4
Availability of "green" hotels	2.83 / 4	2.83 / 4	2.78 / 4	2.79 / 4	3.00 / 4	2.79 / 4	2.88 / 4	2.95 / 4	2.38 / 4
Availability of organic (bio) and/or local proc	2.80 / 4	2.60 / 4	2.92 / 4	2.79 / 4	2.00 / 4	2.79 / 4	2.68 / 4	2.93 / 4	2.62 / 4
Availability of organic (bio) and ethical shop	2.93 / 4	2.40 / 4	2.92 / 4	2.92 / 4	3.25 / 4	3.15 / 4	2.79 / 4	3.06 / 4	2.67 / 4
Accessibility for the disabled people	2.65 / 4	2.43 / 4	2.36 / 4	2.66 / 4	3.20 / 4	2.69 / 4	2.46 / 4	2.73 / 4	2.36 / 4
Cleanliness of public areas	3.06 / 4	3.02 / 4	2.92 / 4	3.02 / 4	3.50 / 4	3.19 / 4	2.95 / 4	3.15 / 4	2.82 / 4
Air quality	3.19 / 4	3.27 / 4	3.16 / 4	3.12 / 4	3.54 / 4	3.33 / 4	3.16 / 4	3.25 / 4	2.97 / 4
Climate	3.07 / 4	3.14 / 4	3.16 / 4	3.01 / 4	3.36 / 4	3.22 / 4	3.07 / 4	3.07 / 4	2.88 / 4
▼ OTHER IMPORTANT ASPECTS OF MY TRIP	3.04 / 4	2.89 / 4	2.83 / 4	2.99 / 4	3.15 / 4	3.14 / 4	2.98 / 4	3.06 / 4	2.97 / 4
Arrival/Departure train station	3.14 / 4	2.80 / 4	2.78 / 4	3.13 / 4	3.17 / 4	3.23 / 4	3.20 / 4	3.17 / 4	3.12 / 4
Arrival/Departure airport	3.30 / 4	3.06 / 4	3.12 / 4	3.21 / 4	3.63 / 4	3.44 / 4	3.17 / 4	3.24 / 4	3.38 / 4
In the City: ease of finding my way around	3.05 / 4	3.00 / 4	2.85 / 4	3.02 / 4	3.14 / 4	3.15 / 4	2.92 / 4	3.09 / 4	2.97 / 4
Quality of public transport (Metro, Tram, Bu	3.14 / 4	2.88 / 4	2.85 / 4	3.10 / 4	3.08 / 4	3.26 / 4	3.13 / 4	3.21 / 4	3.03 / 4
Quality of taxi service	3.01 / 4	3.00 / 4	2.75 / 4	2.86 / 4	3.50 / 4	3.20 / 4	2.82 / 4	2.96 / 4	3.07 / 4
Staff friendliness in public transport	2.96 / 4	2.60 / 4	2.55 / 4	2.91 / 4	3.20 / 4	3.04 / 4	2.83 / 4	3.02 / 4	3.05 / 4
Parking convenience	2.64 / 4	2.67 / 4	2.41 / 4	2.63 / 4	2.50 / 4	2.66 / 4	2.65 / 4	2.62 / 4	2.33 / 4
Feeling of safety and security	3.13 / 4	3.09 / 4	3.13 / 4	3.05 / 4	3.62 / 4	3.25 / 4	3.05 / 4	3.22 / 4	2.92 / 4
Availability of mobile technologies (WiFi, m	2.99 / 4	2.88 / 4	3.04 / 4	2.98 / 4	2.54 / 4	3.06 / 4	3.03 / 4	2.99 / 4	2.85 / 4

□□□□□

ID	DATE	ARRIVAL	AGE	Country of residence	These "special moments" made me feel really good	My expectations have not been met in these particular circumstances
1190	17/01/2012	13/01/2012	18-30	Spain	Hotel Crowne Plaza (city center), very special stay. Exellent staff and room.	
1189	9/01/2012	30/12/2011	40-60	United States		We came to Brussels from Dallas, Texas for Electrabel Nights. The websites and press kit all said that Electrabel Nights would take place each evening during Winter Wonders. We made a special day trip from London on December 30th, and Electrabel Nights had been discontinued.
1186	27/12/2011	23/12/2011	30-40	Belgium (Wallonia)		sur la grand place trop cher pour prendre un verre
1184	23/12/2011	15/12/2011	40-60	Bulgaria		je souhaiterais avoir le temps de TOUT voir à Bruxelles
1183	16/12/2011	10/12/2011	30-40	United Kingdom	fantastic xmas market	
1182	12/12/2011	11/12/2011	40-60	Germany	Nothing	Le manque de gentillesse de certains chauffeurs de taxi!
1181	12/12/2011	8/12/2011	18-30	Morocco	Beaucoup de choses a voir cote restaurants pour tous les gouts	
1179	12/12/2011	9/12/2011	40-60	Brazil	Multiculturalite	
1178	12/12/2011	21/11/2011	18-30	Other	Visites tout	
1177	12/12/2011	1/12/1993	40-60	Algeria	Le calme	
1176	12/12/2011	9/12/2011	40-60	Netherlands	Lightshow/music at Grote Markt in the evenings	Pas vraiment d'insatisfaction
1175	12/12/2011	13/10/2011	18-30	Japan	People Nice audience because we are comedians Nice beers	
1174	12/12/2011	9/12/2011	40-60	Republic of Ireland	Nothing	
1173	11/12/2011	8/02/2005	30-40	Belgium (Wallonia)	au musée de l'aviation et au musée des sciences naturelles. . . deux superbes musées mais que , malheureusement je n'ai plus su visiter depuis 2005. . . .	
1172	11/12/2011	10/12/2011	18-30	Belgium (Flanders)	When I was at Manneke Pis I felt really special, because for the first time in 22 years I saw Manneke Pis with clothes on! I saw him already a couple of times, but this was the first time with clothes on! 10/12/2011	
1170	10/12/2011	11/11/2011	30-40	Germany	I enjoy site seeing, the architecture is fantastic. It is good to have friends in interesting cities that can take us arround to all the nice cool places. The entire time I was there I was with local friends.	
1169	9/12/2011	6/12/2011	30-40	Other	Everything not something special	
1168	9/12/2011	8/12/2011	40-60	Other	Small restaurants grand place And monuments And muséum history of brussels	Pour le bonheur de ma femme, je n'ai pas encore pu l'emmenée à l'hôtel afin de découvrir Bruxelles la nuit. J'espère pouvoir le faire un jour.

ID	DATE	ARRIVAL	AGE	Country of residence	These "special moments" made me feel really good	My expectations have not been met in these particular circumstances
1167	9/12/2011	4/12/2011	40-60	India	People are Nice And the climate ok	Pas toujours facile de trouver pour se garer
1166	9/12/2011	8/12/2011	30-40	Turkey	Air quality	-
1165	9/12/2011	7/12/2011	30-40	Portugal	Grand place lumière et musique et snacks sympathiques	Sécurité et propreté dans les transports en commun laissent à désirer .
1164	9/12/2011	3/12/2011	30-40	Portugal	Chocolats	Vu un séjour d'une journée, je n'ai malheureusement pas pu visiter Bruxelles le soir. Un jour peut être....
1163	9/12/2011	21/09/2011	18-30	Portugal	Grand place the fact thaï it didnt rain	
1162	9/12/2011	29/11/2011	18-30	Brazil	Ville très dynamique et interculturelle bcp de choses a faire	-
1161	9/12/2011	4/12/2011	30-40	Egypt	Grand place monuments en general	
1160	9/12/2011	5/12/2011	40-60	United Kingdom	Good food And drinks beautiful city	
1159	9/12/2011	7/12/2011	30-40	Germany	Nothing	
1158	9/12/2011	4/12/2011	40-60	Egypt	People are nice	
1157	9/12/2011	3/12/2011	18-30	Egypt	Christmas atmosphere	
1156	8/12/2011	3/12/2011	18-30	Colombia	Grand place	places de parking en ville circulation propreté de trottoirs ou allées
1155	8/12/2011	5/12/2011	18-30	Colombia	Christmas market	
1154	8/12/2011	8/12/2011	18-30	Brazil	Christmas atmosphère ,food chocolate ,Nice information in the youth hostel the map is great	
1153	8/12/2011	5/12/2011	18-30	Canada	Christmas market	
1152	8/12/2011	5/12/2011	18-30	Canada	Christmas market	la difficulté de trouver une place de parking et la qualité de l'air. Les embouteillages !
1151	8/12/2011	7/12/2011	30-40	United Kingdom	Coffe chocolate beers wine	
1150	7/12/2011	7/12/2011	30-40	France	Le marche de noel	
1149	7/12/2011	2/12/2011	18-30	Australia	Grand place	
1148	7/12/2011	7/12/2011	30-40	Belgium (Flanders)	Ville agreable	toujours tres sale
1146	6/12/2011	4/12/2011	18-30	Czech Republic	Food et le fait que c'est connu pour union europeenne	
1145	6/12/2011	4/12/2011	< 18	Czech Republic	Monuments atmosphere	
1144	6/12/2011	3/12/2011	18-30	Spain	Nice people	trop de monde dans les restos a la rue des bouchers
1143	5/12/2011	3/12/2011	40-60	Spain	Atomium grand place musique très bonne et les marches	
1142	5/12/2011	22/11/2011	40-60	France	L'hôtel saint nicolas et le restaurant KOKOB	
1141	5/12/2011	3/12/2011	40-60	France	Centre ville jeux lumieren son et lumière grand place	
1140	5/12/2011	10/11/2011	< 18	Algeria		Transports publics, propreté de certains lieux
1137	1/12/2011	12/06/2011	30-40	Belgium (Wallonia)	Magnifique moments passés sur la Grand Place	Rénovation de certains quartiers et supplément a payer bruxelles a laeroport parce qu'ils rénovaient la ligne

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1116	30/11/2011	25/11/2011	40-60	Belgium (Wallonia)	Souvent, pour des occasions, des événements ponctuels, théâtre, expos, malheureusement pas passé de nuits à Bxl.	
1118	30/11/2011	23/08/2011	> 60	Belgium (Wallonia)	Etant Belge et fier de l'être, je me rend plusieurs fois par an à Bruxelles. Cette année j'ai apprécié mini europe, expo l'Amérique et naturellement la ville de Bruxelles.	Pour le bonheur de ma femme, je n'ai pas encore pu l'emmenée à l'hôtel afin de découvrir Bruxelles la nuit. J'espère pouvoir le faire un jour.
1134	30/11/2011	8/01/2010	> 60	Belgium (Wallonia)	J'aime Bruxelles et j'y vais plus souvent passer une journée toute seule... et j'apprécie toujours autant. Je ne me lasse pas de la Grand-Place qui est vraiment très belle que ce soit le matin, le midi et le soir...elle se pare de sa robe de lumière et c'est le miracle. En 2000 nous étions allés avec mon mari sur les traces d'Ensor : belle visite guidée en prologue à l'exposition des oeuvres du peintre. Il va être temps d'y retourner 2 ou 3 jours ,il vy a de fameux changements depuis!!!!	
1132	30/11/2011	27/11/2011	18-30	Belgium (Wallonia)	grand place: tres belle architecture	
1133	30/11/2011	26/09/2011	> 60	Belgium (Wallonia)	la visite de la Grand Place et des petits quartiers bien sympathiques des environs.	la difficulté de trouver une place de parking et la qualité de l'air. Les embouteillages !
1130	30/11/2011	27/11/2011	40-60	Belgium (Wallonia)	j'adore flâner du côté de la grand place en tout saison	
1128	30/11/2011	21/01/2011	18-30	Belgium (Wallonia)	lors de mon séjour au conrads en juin 2011, et lors de mes concerts à forest national et au cirque royal	
1129	30/11/2011	1/10/2011	40-60	Belgium (Wallonia)	de m y etre retrouvee apres avoir demenage	toujours tres sale
1125	30/11/2011	4/10/2011	30-40	Belgium (Wallonia)	lors de notre visite de l'atomium	trop de monde dans les restos a la rue des bouchers
1122	30/11/2011	20/08/2011	40-60	Belgium (Wallonia)	Grâce à l'Hôtel Marriott qui nous a fourni des renseignements très précis pour profiter au maximum de notre séjour. De plus, l'accueil a été des plus agréables.	
1121	30/11/2011	21/05/2010	18-30	Belgium (Brussels)	Les bars du centre-ville	Transports publics, propreté de certains lieux
1136	30/11/2011	20/08/2011	18-30	Belgium (Wallonia)	Tout en général.	Transports en commun. Même en dehors des heures de pointe beaucoup de bus sont remplis à craquer. Dommage qu'ils n'en mettent pas plus.
1103	29/11/2011	5/04/2011	40-60	Belgium (Wallonia)	En une journée je n'ai malheureusement pas eu le temps de voir beaucoup de choses	je souhaiterais avoir le temps de TOUT voir à Bruxelles

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1113	29/11/2011	10/05/2009	40-60	Belgium (Wallonia)	Nous avons été magnifiquement accueilli dans une chambre d'hôtes : La Casa Terlinden avenue du bois de sapins 47 à 1200 Bruxelles. Des hôtes charmants, un petit déjeuner gargantuesque, la chambre superbement décorée, très au calme. Vraiment rien à redire et que je recommanderais et y retournerais bien volontiers.	Pas toujours facile de trouver pour se garer
1115	29/11/2011	5/11/2011	40-60	Belgium (Wallonia)	Visite de la grand place, le manekenpis, jannekepis, mini europe, l'atomnium, toute la famille était émerveillée mais voudrait absolument y retourner pour encore mieux apprécier. Logement au Sheraton impeccable... Juste un mot, séjour trop court !! Pour ma part un séjour en amoureux serait l'idéal... Quoi qu'il en soit à deux ou en famille nous retournerons visiter Bruxelles	Sécurité et propreté dans les transports en commun laissent à désirer.
1114	29/11/2011	26/12/2011	40-60	Belgium (Wallonia)	Pour moi c'est un plaisir de venir à Bruxelles. Il y a toujours quelque chose à voir, une festivité, un musée, une exposition.... que du bonheur	Vu un séjour d'une journée, je n'ai malheureusement pas pu visiter Bruxelles le soir. Un jour peut être....
1104	29/11/2011	2/01/2011	18-30	Belgium (Wallonia)	Plus particulièrement lors de balades à pieds dans des ruelles de Saint Gilles et du quartier des Marolles, bien que la propreté n'était pas ce qui m'a le plus gonflé le coeur, soit. d'agréables moments passés à Bruxelles Expo aussi. Merci pour votre site internet!	
1107	29/11/2011	24/01/2007	40-60	Belgium (Wallonia)	Noël 2006 à Bruxelles avec spectacle à Tour et taxi	
1106	29/11/2011	16/09/2011	> 60	Belgium (Wallonia)	Visite de musées du cinquantenaire exposition toutankamon, visite de la grand place, découverte de parcs visites à tour et taxis : couleur café, découverte art nouveau balades shopping dans les galeries etc....	places de parking en ville circulation propreté de trottoirs ou allées
1101	28/11/2011	2/11/2011	18-30	Belgium (Wallonia)	au maneken pis :D	sur la grand place : trop cher pour prendre un verre
1102	28/11/2011	14/09/2011	30-40	Belgium (Wallonia)	A visiter la place et les monuments. J'ai mangé au quick et suis allée au magasin Kickers.	
1096	28/11/2011	31/10/2011	18-30	Belgium (Wallonia)	à la Grand Place ainsi que dans la Galerie de la reine	

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1097	28/11/2011	27/06/2011	18-30	Belgium (Wallonia)	L'atomium, le parc d'Egmont, les musées du Cinquantenaire, l'auto world, le jardin botanique, la basilique de Koekelberg et saints michel et Gudule!	Le manque de gentillesse de certains chauffeurs de taxi!
1098	28/11/2011	28/12/2009	18-30	Belgium (Wallonia)	nous avons visité le marché de Noël et ça nous a laissé un excellent souvenir ! Il est grand, il y a beaucoup de choses à voir, l'ambiance est sympa! Et nous avons même pu assister à un spectacle son et lumières sur la grand place - magnifique !	
1095	28/11/2011	10/12/2009	18-30	Belgium (Wallonia)	J'aime beaucoup la rue Neuve ainsi que la Grand Place. J'apprécie tout particulièrement au moment de Noël, surtout lorsque le marché de Noël est ouvert.	Pas vraiment d'insatisfaction
1087	25/11/2011	15/10/2011	> 60	Belgium (Wallonia)	au White Hotel ,la maison Horta, Restaurant Le Chevalier De Lascombes a Uccle	
1086	25/11/2011	18/11/2011	18-30	Belgium (Wallonia)	la grand place de Bruxelles avec ses petits cafés, petits restos bien sympathiques, j'ai aimé la visite de Mini Europe mais un peu cher pour ce que c'est ..	
1084	25/11/2011	19/11/2011	30-40	Belgium (Wallonia)	Quartier Saint-Gilles Quartier Sainte-Catherine Place des Martyrs Rue du Finistère (Hôtel Art Deco) Rue Antoine Dansaert Sablon	BIP : l'agent d'accueil m'a mal orienté. Je cherchais la cité Fontainas et il m'a envoyé place Fontenas.
1073	23/11/2011	23/11/2011	40-60	Germany		Villo très pratique !
1038	21/11/2011	1/11/2011	18-30	Belgium (Brussels)		Being insulted quite everyday, people throwing bottles at me & boyfriend, agressivity of the locals, ...
1043	21/11/2011	19/11/2011	40-60	Italy		Nous n'avons jamais trouve l office du tourisme
1044	21/11/2011	10/11/2011	30-40	Germany	on Grand Place. Fantastic buildings!	the Brussels transport are awful. No easy access for any station (metro) - except de Broukere. Signalisation is very bad, and almost no indication for foreign travellers. Timetables are not correct. Digital screens are not updated at all. Just a mess... I chose the Taxi, but same story since the driver did not understand my destination! He was nervous, I think he drank, and he go upset during the journey. I felt terrible at the end. Really bad experience.

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1031	20/11/2011	22/12/2010	40-60	Belgium (Wallonia)	au marché de Noël 2010 et 2008 lors d'un mariage quartier de scarbeek lors de plusieurs concerts à L'Ancienne Belgique, salle la plus préférable, la plus formidable, la plus grandiose et la plus romantique, la plus intime qui soit ! en bref J'adore	
1008	20/11/2011	17/08/2001	40-60	Belgium (Wallonia)	grand place bruxelles, boutiques, Bozar (le Palais des Beaux-Arts),	
1002	17/11/2011	17/11/2011	30-40	France	Tout est beau et propre, bravo !	
987	17/11/2011	27/10/2011	40-60	Belgium (Wallonia)	a la grand place c'est tout simplement grandiose	la proprete et l'insecurite pres de la porte de namur
959	16/11/2011	1/11/2011	18-30	Romania	I felt so good in grand place, absolute lovely	during the night i felt the insecurity on the roads, specialy on the small roads where there was nobody passing
975	16/11/2011	2/11/2011	18-30	Belgium (Wallonia)	musée de la BD, Magritte, théâtre de la Toison d'Or, Grand'Place	sentiment de sécurité dans certains lieux, signalisation
974	16/11/2011	29/10/2011	40-60	Belgium (Wallonia)	Je ne sais pas dire précisément car Bruxelles est un ensemble avec des plus et des moins	je ne sais pas
972	16/11/2011	16/11/2011	18-30	Belgium (Wallonia)		Le métro n'est pas clair
960	16/11/2011	12/11/2011	30-40	Belgium (Wallonia)	grand place, kinépolis	
949	15/11/2011	12/11/2011	18-30	France	Visite vers le grand musée d'histoires, les parc autour, l'achitecture des masion, les bars	sentiment d'insécurité
946	14/11/2011	3/11/2011	18-30	Turkey	I like & enjoyed Brussels so much, It has so many cultural sight and events,It really exceeds my expectations, because from the TV news, I heard aboutBrussels just EU related things so i did not aware of beauty of Brussels. Urban life, Architectures, Variety of foods & chocolates are just awesome.Also I must add that people are so kind and over helpful! i did not witnessed any negative experience, all moments of my trip was excellent.I really wish and hope to visit it again.thank you for the survey to the tourism office, you are doing good job really :).	well, i was thinking about 10 minutes to write something to this box, but i really did not remember anything to mention in here.just good memories :)
936	14/11/2011	1/11/2011	18-30	Belgium (Wallonia)	Le Goupil le Fol Ninja House	

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915	13/11/2011	1/09/2011	30-40	France		Le musée des enfants est a rafraichir ainsi que la gare schuman
913	13/11/2011	11/10/2011	40-60	Belgium (Brussels)		Les commerces ferment tôt, la vie nocturne est moyenne.
908	12/11/2011	2/11/2011	40-60	Belgium (Wallonia)	shopping	l'insécurité
907	12/11/2011	22/11/2011	40-60	Belgium (Wallonia)	Grand'Place, les Marolles, Le Sablon	gare du Midi, galerie Agora, autour de la Grand'Place
906	11/11/2011	12/08/2011	18-30	Belgium (Wallonia)	MINI EUROPE	
905	11/11/2011	24/12/2010	18-30	Belgium (Brussels)	Sur la Grand Place, au musée Magritte, devant le palais royal, en se promenant dans les rues autour de la grand place, le musée de l'automobile.	Le musée de l'armée(sous financé et vitrines vieillotes), les transports en commun pas assez sur (sentiment d'insécurité)
903	11/11/2011	9/10/2011	40-60	France		bruxelles et sale. Les rues sont-elles nettoyées ?
900	11/11/2011	10/11/2010	18-30	Belgium (Wallonia)	tous	aucun
899	11/11/2011	4/11/2011	40-60	Belgium (Brussels)	dîner à la Brasserie de la Paix (1 étoile Michelin) quel régal la cuisine de David Martin !	
898	11/11/2011	31/10/2011	40-60	Belgium (Wallonia)	belles découvertes Horeca TB , musées à taille humaine, expo sabena super ,gare du midi et service SNCB à améliorer fortement(très sale)	insécurité dans de nombreux endroits, états d'ebriété denombreuses personnes dérangeantes,saleté,manque d'éclairage public,notemment rue des Tanneurs aux abords du théâtre du même nom,SDF!
897	11/11/2011	21/07/2011	40-60	Bolivia	la grand place , le falstaff 'café taverne, boucherie des halles, magasin de bd (bld anspach)	rien de spécial
895	10/11/2011	10/11/2011	30-40	France	C'est une si belle ville ... Et méconnue !!	
875	10/11/2011	4/09/2011	18-30	France		Les bus sont pas ponctuels du tout !!!
848	7/11/2011	7/11/2011	40-60	Switzerland		Mauvaise expérience rue des bouchers
831	5/11/2011	5/11/2011	18-30	United Kingdom		Métro pas très clair
802	4/11/2011	3/04/1991	> 60	Belgium (Brussels)	habitant pas loin de bruxelles, les visites sont occasionnelles et souvent on fait des visites bien loin alors qu'on a du si beau a cote de nous	nous avons toujours ete contents de nos visites
812	4/11/2011	4/11/2011	18-30	Italy		Prix des taxis vraiment trop élevé
811	4/11/2011	3/11/2011	40-60	Spain		Mauvaise expérience dans le quartier de la gare du midi a l'arrivee
785	2/11/2011	2/10/2011	18-30	Belgium (Wallonia)		Pauvreté très visible

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780	2/11/2011	31/10/2011	30-40	Switzerland	Le quartier saint Catherine est moins connu mais si vivant!	Vraiment pas adapté pour les personnes handicapés
777	1/11/2011	29/10/2011	18-30	Canada	It was very wonderful that Bruxelles is a walkable city. I love the fact that there are the open air markets on Sundays where people just walk around leisurely to browse and all the things that are available. Also with the musicians playing around you as you have a coffee or lunch.	I wish more of the historical buildings were preserved. I do love the fact that Grand Place is being restored as well as the Palais du Justice.
839	5/11/2011	29/10/2011	40-60	Italy	to go to mountain of arts in a wonderful day with the sun and very nice people. 2.11.2011 magritte museum with kind staff and free entrance 2.11.2011 the nights in saint gery the carbonade au lambic in 't Spinnepopke on 31.10.2011 the cathedral on 31.10.2011 the wonderful walls of comic strips I found through the city the people in the streets who helped me finding the places the nice people in my hotel Saint Michel and the view over the Grand Place from my room the zinneke pis the availability everywhere of something to eat and drink, even if one doesn't want to seat at a restaurant, with regard to this, Bruxelles is the best european city I ever visited. the fact that one can stay in Bruxelles and easily visit other cities like Gent, Bruges and Antwerpen, coming back to Bruxelles at evening.	I found all the area around Grand Place very dangerous for a woman alone as I was. This was absolutely unexpected for me as I know Belgians as people openminded. Instead I didn't feel to walk alone many times and sometimes I had to go back to my hotel and give up without going to bars in saint gery (and this in the first hours of the evening). It happened that when I was walking alone men who looked like Arabs followed me and didn't give up in spite of my attitude toward them. They did so in a way that made me feel very unsecure (and I live in Naples and also I'm used to traveling alone). Only a few times and in other areas of the city I felt like they wanted to steal, near grand Place I felt that they want my company and didn't accept that I didn't want theirs. They also spoke in an offensive manner against me. I felt like I were in a country where a woman who is going alone is condemned as a bad woman, but I was in Belgium, and that was really unexpected. I think that is absolutely unacceptable that Belgium- and the area near Grand Place!- rejects women who want to travel alone. Simple informations that in other big cities are everywhere and very easy to get (like for instance the place where the hop on hop off starts its tour) in Bruxelles I found very hard to find. The hop on hop off, that I usually take in every city I visit, is till now the worst I ever saw. The audioguide was not sufficient and too old- when we got to the european area, it told us that the EU was going to do a very important step ... with euro! In next 2002, the audioguide said... - and the man who drove spoke only french but even

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776	31/10/2011	25/10/2011	40-60	Belgium (Wallonia)	Visite du musée Horta (printemps 2011) très intéressante	Visite de "mini Europe" en dessous de tout (été 2011) prix d'entrée excessif, parc très mal entretenu.
775	30/10/2011	24/09/2011	40-60	France		Beaucoup de travaux dans les rues de Bruxelles. Saleté.
768	28/10/2011	28/10/2011	30-40	France	Ville plus propre que ce que l'on m'avait raconté !	
745	26/10/2011	3/10/2011	40-60	United States	Walking tour of central square was very good - very interesting - very beautiful.	I brought of group of students to Brussels on way from Paris to Brugges. I had contracted with the motorcoach company called SIMA. The owner was rude, uncooperative, unhelpful and unprofessional..
739	26/10/2011	12/05/2010	40-60	France	En juin 2010 et en décembre de la même année pour un repérage et y mener un groupe.	L'hôtel n'est pas un h [^] tel 4*. Il manque de professionnalisme. Le jour de votre départ, le personnel vous réveille à 7h00. Ils oublient de faire le check in, en attribuant notre chambre à une personne qui possède la clé et entre jusqu'à notre lit. Une très mauvaise qualité de literie. Seuls points forts : le calme et le petit-déjeuner
710	25/10/2011	15/08/2011	18-30	Belgium (Flanders)		- Les taxis hors de prix, couplés à des transports en commun non disponible tard le soir - La propreté des rues
727	25/10/2011	11/06/2011	30-40	Italy		I took one of those hop on/off buses on June 13, but I had to get off the bus 2 times to get on a different one that was supposed to leave, and the bus drivers both times hurried us off the bus (after we got/showed the tickets and were already sitting on the upper deck) and told us to run to a different bus, I thought that was rather unprofessional. The attractions/areas visited were good, but the recorded audio guide was out-of-date (several years old, talking about countries about to join the EU, that have been part of it for years by now). I don't remember the exact time, but I boarded the bus(es) near the St Michael/St Gudule cathedral.
686	24/10/2011	23/10/2011	18-30	Canada		La visite du Parlementarium a été un peu décevante. Beaucoup de technologies, et d'informations données, mais pas toujours pertinent et compréhensible.
702	24/10/2011	23/10/2011	18-30	Other	Les gens sont très sympa, pas toujours très propres, une serveuse de Léonidas pas très sympa	
703	24/10/2011	23/10/2011	30-40	France		Hôtel bedford a rénover
699	24/10/2011	23/10/2011	40-60	Spain		Le quartier du midi est dangereux et on ne le savait pas
685	23/10/2011	12/10/2011	18-30	Netherlands	De activiteit Quiz tijdens de nocturnes van de BIP (Brussel info plein), Koningsstraat 2-4, op donderdag 13 oktober 2011.	n.v.t.
684	21/10/2011	14/10/2011	> 60	France	Visite du musée Magritte, du musée des Beaux Arts, de la maison Horta. Balade dans la ville à la recherche des façades art nouveau. Découverte de la grand-place et du quartier des Marolles. Promenade en bus pour avoir une vue générale.	Malheureusement nous avons été victimes de pickpockets dans le tram ligne 92 le 15/10/2011 vers 15h45 (nous sortions du musée Horta).Nous avons déposé une plainte auprès de la police : TER-cinquième division District 1 Boulevard Clovis 10

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682	20/10/2011	20/10/2011	> 60	Germany		Beaucoup d'info sur la Flandres, pas grand chose sur Bruxelles ou wallonie
680	20/10/2011	20/10/2011	40-60	Belgium (Brussels)		Les magasins ferment tot
665	19/10/2011	19/11/2009	18-30	Belgium (Wallonia)	Proprete	
661	19/10/2011	19/10/2011	18-30	China	Les gens sont sympa	
657	18/10/2011	18/10/2011	40-60	France	En 1997 ! Plus serieusement, lors de la visite des serres royales mais aussi lors d'un coup de gel grand'place (pour les glissades). Se perdre dans cette ville est un plaisir :-)	Reserver un hotel par internet ! Tout est devenu cher ici !!!
653	12/10/2011	7/08/2011	30-40	Belgium (Brussels)	bezoek aan het kantoor voor jonge toeristen, Use-it	
251	29/09/2011	1/01/1973	40-60	Belgium (Flanders)	Restaurants : Taverne du Passage (accueil) - Roue d'Or (ambiance bruxelloise/rapport qualité prix) - L'Orangerie - le Bellevue - MIM (coins cachés à découvrir) Organisation des évènements bruxellois	L'entretien de la voirie et surtout au lendemains de fêtes : Grand Place, Mont des Arts, rue Marché aux Herbes etc... Mendicité au départ de l'hôtel Plaza lors de visites guidées, au Mont des Arts,...
249	26/09/2011	3/09/2011	18-30	Germany	In my oppinion it's wonderful to live in brussels. I love everything around me. The achitectur, the people, food, lifestyle. Shortly I love this city. For me, it's a new world, a different place to stay, work and visit. I like the parks with the trees and to see people are relaxig in the sun, the flea markets. There's no problem because of the weather because I think everyday will be a good day even it will be rainy or sunny. I want to come again to this beautiful city. To see the rest of all but there are some problems because brussels is an expensive city and I'm only a little student.	
246	23/09/2011	4/12/2010	30-40	Spain	I really enjoyed discovering the antique shops in Les Marolles, tasting a local rabbit dish and visiting the cozy bars in the center ot town.	The subway system left something to be desired, and parts of the city seemed abandoned at the weekend.
243	21/09/2011	5/09/2011	30-40	United States	It was my second trip to Brussels. I really love this city and I hope one day I will be able to move here. I love that there are so many nationalities living in this city. People are so nice and helpful. I will for sure come back next year with my husband to visit,	The only one thing that bothered me during visiting Brussel was a pervert I saw in Leopold Park. But it was nicely taken care of by you guys. Thank you once again. The next day after I contacted you Police was in park, few days later I saw prevention watch teams and it felt safe again walking thru there. Thank you.
239	15/09/2011	30/04/2011	30-40	Belgium (Flanders)	Visit of the European Parliament	
234	7/09/2011	22/08/2011	30-40	Romania	Hard to pick smth exactly - many people smiling despite the weather, this is good! :))	

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233	22/08/2011	9/05/2011	18-30	Germany	liked the atmosphere, relatively cheap train tickets	food and living is expensive compared to smaller cities in Germany
231	21/08/2011	19/07/2011	18-30	Canada	the greeters organisation is incredible and also, the USE-IT tourist information and maps are AMAZING, i went to all the cities that have the maps!	unfortunatly, the temperature was baaad...
230	17/08/2011	8/05/2011	18-30	Russia	I did not expect to see that Bruxelles is such a beautiful city and have so many places that are very interesting to visit, I should have planned my visit to the city so that to stay longer period.	Everything was very good.
229	16/08/2011	2/08/2011	40-60	France	bon accueil des habitants, nous avons pu trouvé des adresses de restaurant grâce à eux et avons discuté avec un couple assis à côté de nous au restaurant qui nous a également conseillé sur événements et visites à Bruxelles. Beaucoup de choses intéressantes à voir et à faire, nous reviendrons.	entrée au musée magritte : il faut prendre les billets au musée à côté et comme nous étions mercredi : trop de monde, un file d'attente trop importante ... Des billetteries séparées seraient peut-être préférables ... Tour en bus avec l'ARAU : samedi 6 août tour art nouveau, déçus : beaucoup trop rapide, des commentaires débités à vitesse grand V, au vu des objectifs décrits par l'ARAU, nous n'avons pas trouvé les explications intéressantes.
227	15/08/2011	13/08/2011	> 60	Belgium (Wallonia)	grand-place rue neuve galerie de la reine galerie agora chocolatpolis city2	magasins fermés trop tôt (18 - 18.30 h) peu d'animations le dimanche
223	12/08/2011	29/03/2011	30-40	Russia		It is a pity that they were not taken into account my preference to use the language in which we talk
225	12/08/2011	9/06/2011	30-40	Mexico	La ciudad es bellísima, caminar por ella resulta fascinante. Los medios de transporte están ideales para poder viajar cómodamente. La gente es amable. La limpieza y vegetación envidiables. Los momentos y museos interesantes. La variedad de cervezas y chocolates deliciosos.	En general todo bien, salvo algunas ocasiones donde los proveedores de servicios no resultaban tan amables o no decían bien las indicaciones para poder llegar algún lugar, los precios en algunas cosas algo caros. Los horarios para cerrar me parecieron muy temprano.
224	12/08/2011	12/05/2011	40-60	Canada	merci greeter excellente expérience	
221	11/08/2011	23/05/2011	> 60	United States	Our Brussels Greeter, Nadine Lattenist, was terrific and a wonderful guide to the city. She went out of her way to make our day wonderful. We loved our visit to Brussels.	
222	11/08/2011	16/03/2011	18-30	Spain	- Do the greeting has been a really good way to know all about the city life, the non-touristic places (I remember my greeters show me all the "maisons de ville" of the most important districts of Brussels) - Most of Brussels's people were friendly and dis	- Some metro lines and stations are a bit dirty (but I suppose it's because they're older, and it's like in other European cities) - In my first visit to Brussels, it was summer, I think shops could have more opening hours during this period
218	11/08/2011	20/09/2010	30-40	Other	I particularly enjoyed the food served in the restaurants near the Old Town. Overall, I will remember Brussels for its fantastic food as well as the landmarks of famous comic characters.	Cleanliness. I find most side streets polluted and reeking of urine. Police visibility is also necessary in some streets and train stations.

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219	11/08/2011	7/08/2011	30-40	Netherlands	Personeel van de restaurants zijn erg aardig. Veel prachtige winkels. De panden die wel zijn onderhouden zijn prachtig en geven de stad mooie aanblik.	Veel vuil op straat. Zwervers overal (Met name rond Beurs/cathelijneplein). Stinken. Graffiti. Onveilig, veel criminaliteit gezien, wordt niet of nauwelijks iets aan gedaan. Vandalisme. Schoonmakers werken nog met bezem en kruiwagens in plaats van moderne technologie. Veel verwaarloosde oude panden, ongeverfd.
217	9/08/2011	31/07/2011	18-30	France	dans le centre historique car c'est là que c'est tout est actif, en dehors de là, il n'y a rien pour s'amuser	le calme en soirée pour une capitale européenne, pas assez d'event.
216	6/08/2011	1/03/2011	18-30	France	En tant que jeune étudiante, sans surprise, bien que lieu hautement touristique, le Délirium est vraiment un bar où se rendre, festifs ou non naturellement, au delà de la qualité et du choix monstre de bières, la diversité culturelle et le cosmopolitisme de Bruxelles apparait au grand jour (ou devrais-je dire la nuit tombée...) ! Pour ce qui est du contact avec les locaux, les Belges très accueillants, m'ont carrément accepté durant ma semaine de "vacances" dans un club sportif(à savoir, le complexe de l'ULB en sports de combat) ce qui peut paraître surprenant. Au delà de de la découverte, visiter Bruxelles, c'est vivre à Bruxelles et une intégration sur du long terme semble même envisageable!	Les déceptions, bien que peu nombreuses existent en effet, dans un premier temps le manque de professionnalisme de certains employés de l'office de tourisme se trouvant dans les hauteurs de Bruxelles, en face de parc et du palais... (désolée pour le manque de précision, le voyage commence à remonter à loin!) En tout cas, le tourisme ne signifie pas seulement distribuer des prospectus !!!! L'enthousiasme et la passion du métier et du territoire étant peu présent également! Le froid, mais personne n'est maître de cela!
214	4/08/2011	2/08/2011	30-40	Italy	Great theatrical show in Grande Place on 03/08/2011 evening with the palace illuminated by color lights...	
215	4/08/2011	20/07/2011	30-40	Belgium (Brussels)	Thanks to a greeter we got to know better the city of Brussels. Without this valuable assistance we would not have appreciate our stay so much, during our stay the weather was miserable but thanks to our greeter we saw nice places and forgot the rain.	We lost a lot of time to be served in one of the typical belgian pastry called Dandoy the service was very poor. We also were disappointed to see a lot of rubbish bags in the city center around the most beautiful square in the world, it spoiled it all a bit. In some places like the Spanish square we could strongly smell the uraroma.
213	3/08/2011	30/06/2011	40-60	Italy	the Art Nouveau Tour we did ourselves! And the walkings near the Sablon area and the Royal Galleries especially the end that is less "touristic"...	No advertisement for Art Nouveau (Event, Museums, Tours, Buildings, restaurants) as all seems focused on that silly ManekenPiss !! Brussels deserves a better symbol!! Apart from Chocolate and Beer what are the other "Really Local" products ?? Where can we eat/taste them ? And are those Chocolates and Beer all made in Belgium if not Brussels? You should check the SlowFood tactic that works so well in Italy. Streets look dirty and Parking is soooo expensive!
212	2/08/2011	1/06/2011	> 60	Canada	Magritte Museum Musical Instruments Museum Italiano at La Brouette bar Grand'Place Help received at Tourism Office Grand'Place Food in general	Too much Construction around the Grand Place, side walks impracticables Dirty side walks Place De Brouckere ,not enough garbage cans or too many full garbages cans ,its looks dirty wich is too bad as people were in general very friendly. I live in Canada where everyone seems more responsible to keep the surroundings clean.

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209	2/08/2011	29/07/2011	18-30	France	Le théâtre de verdure et le Bruxelles Live. Concernant les bars et cafés: Le MGM proche de l'atomium ainsi que "Le cercueil" et forcément le Delirium Bar. J'ai beaucoup apprécié l'esthétique de la grande place même sous un temps maussade mais aussi et surtout l'accueil Bruxellois qui est FANTASTIQUE !!	
211	2/08/2011	28/05/2011	40-60	France	Notre hôtel Stanhope nous a donné entière satisfaction, c'est notre deuxième séjour, et nous y reviendrons prochainement avec plaisir	
204	16/07/2011	11/07/2011	40-60	France	Dirty city and unsafe Won't comeback again	Dirty city and unsafe Won't comeback again
202	12/07/2011	1/07/2011	30-40	Belgium (Flanders)		The downtown area looks neglected in many ways: dirty, broken paths, homeless, drunks, unrenovated building facades. This is much stronger than in other cities like Berlin, Amsterdam, Cologne or even Paris and much closer to the tourism hot-spots where you'd normally expect to see the "representable" side of every city.
197	28/06/2011	10/02/2010	18-30	Belgium (Brussels)	Brussels Greeters Experience	
191	22/06/2011	15/06/2011	40-60	Belgium (Wallonia)	restaurant "Les larmes du tigre", "Délire parisien" Musée du Cinquenaire Galerie "Espace Art Gallery" Rue Lebroussarts flâner à travers les parcs	ponctualité de trains renseignement au guichet de la SNCB pas toujours disponible en français ou allemand métros sur-bondé horaire limite le soir en piscine
188	17/06/2011	1/02/2010	18-30	Belgium (Brussels)	I really like the parcs in Brussels, especially the Cinquenaire and the Woluwe parcs. In summer there are lot of events, concerts for free. The people are friendly.	I don't like that there are often too many dust-bags on the street instead of put the garbage in dust bins. People in Brussels stay in the metro close to the exit, and that's why others can't really get on or get off...
187	16/06/2011	7/06/2010	40-60	United Kingdom	Grand place Brussels airport Mercure Hotel	
182	15/06/2011	24/12/2010	40-60	United Kingdom	Dans le quartier gay et aussitôt l'exposition du Ensor. Et la neige était si belle.	
180	15/06/2011	11/02/2011	30-40	Belgium (Brussels)	We moved here for my fiancée's job with a regional office, I had never been before. I immediately felt comfortable, at home, in this clean and civil city. Exploring by foot or public transport is exciting and easy and the abundance of parks is refreshing. I really enjoy living in Brussels and hope to stay for a while!	Most shopping experiences, especially on Rue Neuve, are a disappointment! No greeting upon entering the store or when departing, and frequently staff won't say a word during an entire visit. It's a busy shopping street for the cheap, but could be so much more!
166	2/04/2011	18/03/2011	18-30	Spain	Museo Magritte, The Delirium Café, Brujas	
157	17/03/2011	1/09/2000	18-30	Belgium (Brussels)	les pique-niques électroniques du dimanche en période estivale dans certains bars du quartier St-Jacques aux abords de Flagey (étangs, ambiance, bars,...) les journées sans voiture l'ambiance à St-Gilles (parvis)	Mobilité douce (pistes cyclables ou en tant que piéton, comportement agressif des automobilistes). L'existence d'une culture underground alternative au niveau des sorties est très réduite comparé à il y a 10 ans (à part le magasin 4, Bulex entre autres ayant disparu...)

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154	13/03/2011	2/04/2011	40-60	United Kingdom	First time i went in summer street theatre was so entertaining.2008. Nice bars made us welcome. grande place nso nice to sit. bus tour so handy to get to places. Biscuit shop of grande place yummy!.	Grande place great place.
153	12/03/2011	20/06/2010	40-60	United Kingdom	my special moments was visiting the Brussels Parliament and St marks square, and all the wonderful restaurants	My expectations were fully met.
152	10/03/2011	11/10/2010	40-60	United States	our first freites on the street....train ride from Brussels to Bruege with delightful locals of all ages....our 4-star dinner at Comme Chez Soi with magnificent attention to detail...the lovely old Le Plaza hotel....walks through the neighborhoods.....our daily stop at a local grocery store to get fresh bread, cheese, and beer!	poor TV service, the maps/directions we had (including a book we got in Brussels) were not correct and the street signs made no sense for the first several days! But the mussels and the lovely chocolate shop I searched for and found (Planet Chocolate) more than made up for a little confusion!! I would return in a minute.....
143	9/03/2011	14/01/2009	40-60	France	La grand place, Musée Matisse, Musée BD et toute la ville en général	Le prix des restaurants est un peu élevé
142	9/03/2011	6/07/2010	40-60	Australia	The Musical Instrument Museum - loved every minute there	Being accosted by gypsies in the park in front of the cathedral
138	8/03/2011	12/02/2011	18-30	United Kingdom	Nice bars	
141	8/03/2011	17/08/2010	> 60	United Kingdom	Views and pleasant atmosphere at rooftop cafe of MIM. (19/08/2010) Evening opening of 'Passage to India' exhibition at Bozars(19/08/2010)	Disappointment at arriving at City Hall 30 minutes before the only English tour during our 4-day stay, only to find it was already full (17/08/2010)
140	8/03/2011	17/08/2010	> 60	United Kingdom	Views and pleasant atmosphere at rooftop cafe of MIM. (19/08/2011) Evening opening of 'Passage to Asia' exhibition at Bozars.(19/08/2011)	Disappointment at arriving at City Hall 30 minutes before the only English tour during our 4-day stay, only to find it was already full. (17/08/2010)
131	8/03/2011	4/12/2010	30-40	United States	Having a beer in Le Grand Place was an incredible experience! Here are some of my personal videos: http://www.youtube.com/watch?v=gqllrjJhdMU http://www.youtube.com/watch?v=ZbPK5QowJYA http://www.youtube.com/watch?v=FPAaHDg8QdU http://www.youtube.com/watch?v=wiaZw3ltvjI http://www.youtube.com/watch?v=bmgplLawC1c	I can honestly say that I did not have any problems at all. Everything was easy to find and everyone was friendly.
133	8/03/2011	4/06/2010	30-40	Germany		Price for drinks in the Atomium was way too high :(
132	8/03/2011	24/09/2010	30-40	United Kingdom	visiting the Atomium.	Variety of food for people with food intolerances
129	25/02/2011	24/09/2010	40-60	Australia	wonderful city and experience	n/a
127	20/02/2011	12/02/2011	40-60	France	13/02/2011 Au musée de la BD et à la Porte Louise	12/02/2011 visites guidées à Bruxelles, possibles, mais très inconfortables n chaise roulante En cause, les pavés arrondis, l'inaccessibilité des lieux visités.
126	19/02/2011	22/01/2011	40-60	Netherlands		Brussel is een zeer fietsonvriendelijke stad.
125	15/02/2011	12/02/2011	30-40	Italy	Random local passerby offered to take a photo of me with my camera in Grote Markt, as I was on my own. I used a taxi once and the driver was very kind.	The business hours of shops is terrible for someone who visits Brussels over the weekend.

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123	12/02/2011	15/09/2009	30-40	United Arab Emirates	Visiting Grand Place Cinquantenaire Park - just amazing	Belgians need to understand what is Customer Service, they are rude and have no deserve to inform or help. The city is not clean and people drive really bad. It seems that the city its full of events but there isn't a proper way to find about them.
118	10/02/2011	1/02/2011	40-60	France	dans les musées Magritte ,des beaux arts ,de la bande dessinée,des instruments de musique mais aussi des restaurants comme le BLEUDETOT ou LE FILS DE JULES avec un accueil chaleureux qui fait le renom de la convivialité belge.....	
117	9/02/2011	21/12/1948	> 60	Belgium (Brussels)	ma visite au Grand Serment de Saint Georges des Arbalétriers de Bruxelles impasse du Borgendael 1000 Bruxelles	à cause de l'anarchie que provoque les cyclistes
116	8/02/2011	25/01/2011	30-40	Other	Very convenient info on public transport, especially on metro.	25/01/2011 - Travel Info Bureau at Midi Train Station - staff was not able to explain the directions claiming he was not local and could not know. Brussels Police station officers were extremely helpful in finding the staff previously left on the train.
114	7/02/2011	5/12/2010	18-30	Germany	What we really liked was the variety of food especially chocolate and frites	Were our hostel was the whole area was dirty. The hostel was dirty and the breakfast was awful
113	6/02/2011	5/02/2011	18-30	Belgium (Brussels)	Variété des restaurants, plusieurs sites à découvrir	Sentiment d'insécurité
110	3/02/2011	12/08/2010	40-60	France	festival festiday	l'absence de service de restauration dans nos 2 auberges de jeunesse bien que annoncé dans leurs guides et sites internet
111	3/02/2011	23/12/2010	40-60	Belgium (Brussels)		Plaisirs d'hiver est une destination que m'attirait. je suis venue y passer 2 jours et n'ai pas retrouvé l'ambiance "marché de Noël" que j'attendais. Il manquait la magie, il y avait trop de monde et pas assez de boutiques différenciées. par contre, les magasins mode et design du centre de la ville à Noël étaient très agréables à visiter
108	29/01/2011	6/08/2010	40-60	Germany	Café Métropole, Grand Place, Atomium, la bourse, union européenne ...	C'est quand nous sommes rentrer à la maison.
95	27/01/2011	15/04/2010	> 60	Australia	Overall our trip to Brussels was too short, we enjoyed all facets of our visit and would like to return again and spend more time. Just visiting Brussels was a special moment for us.	
94	27/01/2011	15/05/2011	> 60	Hungary	in the big church the music in the Grand Place the Lace shop	
102	27/01/2011	26/06/2010	> 60	Spain	Je ne parle pas le français, alors je ne peut pas lui décrire, mais je suis très bien pendant mon séjour dans Bruxelles. Nous promenons par la Ville: Sainte Catherine, Galeries St. Hubert, La Grand Place, Cathédrale, Parc de Bruxelles Parc de Cinquantenaire, Atomium, Museum Royaux, Ancien.....très, très bien	
103	27/01/2011	3/04/2010	18-30	France		difficulté de prendre le tram situé sur l'avenue Louise avec une poussette !!!!
100	27/01/2011	23/09/2010	40-60	Spain	All in general...Gant is a very beautiful city, but Brussels in general too.	
98	27/01/2011	19/11/2010	40-60	Israel	Wonderful city. Always wanted to visit and finally we did it. It was our first visit to Brussels and certainly not the last. Thank you	none!